

<b>Document Name</b>	IP13.1 Quality Policy Statement
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Crossland Tankers manufacture, refurbish and repair road tankers for the chemical, bitumen, waste, milk & food industries. We are committed to operating a Quality Management System (QMS) that aids the design and manufacture of tanks that meet our customer requirements and comply with all relevant statutory legislative regulations. The QMS is monitored, measured and improved when necessary, to aid us to continually improve our management systems.

We will operate our QMS by adopting the following: -

- ❖ Determining external and internal issues that are relevant to the company purpose and strategic direction. This will be regularly monitored and reviewed to ensure all information is current.
- ❖ Determining the risks and opportunities associated with these external and internal issues that have the potential to impact on the operation and performance of the QMS and the subsequent actions required to address any risks or to fulfil opportunities for the benefit of the company.
- ❖ Promoting the use of a process-based management strategy and risk-based thinking within our QMS.
- ❖ Identifying interested parties and understanding their requirements relevant to the QMS.
- ❖ Establishing measurable quality objectives and targets in line with the organisations activities that are measurable, achievable, realistic and timely, to aid the continual improvement of the QMS.
- ❖ Defining clear roles and responsibilities to assist in the setting and achieving of targets and ensuring that the resources needed for the QMS are available.
- ❖ Establishing, implementing and maintaining clear and concise design and development processes that ensures the provision of our products and services.
- ❖ Training and developing of workers to gain the necessary skills and knowledge to design and manufacture a quality tank to conform to the required statutory and legal requirements.
- ❖ Periodically maintaining and calibrating tools and equipment used within the manufacturing process to ensure conformity of the finished product.
- ❖ Purchasing quality materials and components to be used in the tank manufacturing process that are in line with the quality standards of Crossland Tankers.
- ❖ Compliance with and continuing conformity with all relevant Statutory, Legislative and Regulatory requirements applicable to our products and services.
- ❖ Holding periodic management reviews of the QMS and evaluating the objectives and targets to assess the effectiveness of both and aid continual improvement of the QMS.
- ❖ Working closely with and encouraging feedback from interested parties (i.e. customers and suppliers) to establish the highest quality standard to enable us to continually improve our QMS and the quality of tanks/services provided.
- ❖ Annually reviewing the Quality Policy Statement or revise if necessary, considering legislative or organisational changes to ensure company objectives and targets are being achieved.
- ❖ Communicate the revised Quality Policy Statement to all workers to promote awareness regarding quality issues and how these might affect their role in the design and manufacturing process and make available to all interested parties upon request.

Signed:   
 Sean McKeown  
 (Managing Director)

Author	Approver	Version Number	Created Date	Last Modified Date	Modified By
Colleen Kearney	Colleen Kearney	2.0	27-Feb-20	6-Mar-20	Colleen Kearney